



## Quality Policy Statement

HHI's Vice President of Quality has defined and documented HHI policy for quality, including its objectives and commitment for quality. A relevant quality policy to HHI goals, expectations and customers needs have been addressed. The developed policy will be understood, implemented and maintained at all levels of HHI.

HHI Quality Policy: **Price and delivery with expected quality.**

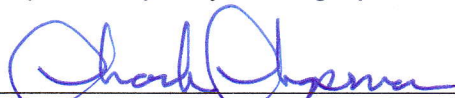
***To satisfy this policy management has accepted the leadership responsibility to:***

- Lead all employees in the understanding that committing to price and delivery means performing their job function correctly the first time, scrap and rework always effect price and delivery
- Quality is expected and will not be compromised

***This policy can only be met with systems that:***

- Clearly understands customer's requirements
- Prevent manufacturing process variations
- Strives for continuous improvement
- Prevent the release of defective products, and
- Creating a working environment encouraging total employee pride and involvement.

With this understanding, an effective quality management system and employee commitment in maintaining this system has been achieved. All employees have an initiative in quality thinking and are trained to understand their processes and the level of quality they are to produce. The commitment to customer satisfaction in price, delivery and expected quality are high priorities at HHI.

  
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President - Holloway Houston, Inc.

5-16-08  
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Date